

Causeway on Gull

Fall

GULL CHATTER

2010

POINT TO POINT DESTINATIONS

Causeway Owners continue to both review and convert their RCI Memberships to the RCI POINTS program. RCI's Master Points Broker for our Resort continues to be Point to Point Destinations.

Please feel free to contact Kari Lima from Point to Point

Destinations at 1-800-613-2299 or

email Kari directly at Karil@ptpdestinations.com. Kari will be happy to discuss whatever options may be best for you and your future RCI Membership.



Our Fall Newsletter, *THE CAUSEWAY ON GULL CHATTER*, is being mailed to all owners in order to communicate important information regarding RCI and II Fees, Point to Point Destinations, information regarding week 53 along with other information of interest. Normally, our newsletters and other important information regard our resort can be found on www.causewayongull.org.

IMPORTANT NOTICE

RCI & Interval International Require That Fees Must Be Paid

Why must Owners pay maintenance fees on future year RCI Spacebankings?

All of us know that this past year has been particularly challenging. And unfortunately, the timely payment of timeshare maintenance fees throughout the industry has not been immune from these challenging times.

RCI/II has long required that maintenance fees on future year spacebankings must be paid at the time the unit goes into the spacebank pool. This is truly the only protection for you as timeshare owners from having someone use their time and later not pay for it when the RCI/II exchange guest actually arrives. Although in the past, owners who had a record of always being current on their fees were allowed to bank for future years without this up-front fee requirement, this unwritten fee policy for Causeway has had to change to avoid delinquency. It is simply too difficult to catch someone trying to use

those future banked weeks before actually paying the associated future maintenance fee. And once that usage has occurred, we all know there is no protection for the rest of the association members if their fellow owner later cannot or will not pay.

If you choose to bank a future year interval of time, you will be required to pay the equivalent of the current years association maintenance fee in order to receive that banking approval from your home resort. When those future year assessments actually occur, your advanced payment will be deducted from the total due at that time. RCI Points Member should remember that their maintenance fees must also always be current at their home resort. Delinquency at any time is grounds for immediate termination of your RCI account and the loss of any Points that you may have accrued. Whether an RCI OR II Member or not, these policies and procedures are strictly here for your protection and the financial health of your association.

FRONT DESK RESORT STAFF



We would like to introduce you to the front desk staff at Causeway. They are, beginning with bottom left: Charmaine Shepard and Sarah Rosekrans, (top left) Tammy Marthaler, Carrie Elling, Manager, and Kim Bachman.

The front desk staff was chosen as the September Employee(s) of the Month for Narveson Management. This award is normally given to an individual from one of the three locations managed by Narveson Management, who exceeds normal expectations or work requirements. For September, however, the entire front desk staff had done such a great job through the summer, that it was just too difficult to pick only one individual to receive this recognition. So instead, we chose to recognize and thank them all for their outstanding team work and dedication.

You may already know, Billie Linstad resigned as Guest Services Manager this past June. Billie did a great job and we wish her the best of luck in the future. Fortunately, Carrie Elling was available and quickly accepted this very important management position. Although Carrie didn't have a background in time-share, she has extensive experience in administrative and house-

ing management. We are very grateful that she has been such a quick learner and jumped into the position with both enthusiasm and professionalism. Carrie has done an outstanding job.

Of course, we were also very thankful to have the benefit of a great staff in place at the front desk, who really pitched in and helped Carrie transition into her new position. We couldn't have accomplished such a smooth transition without their experience, willingness, and great attitudes. Charmaine and Sarah have been at Causeway for over a year. Both are very caring individuals who will go out of their way to help whenever possible. Tammy has been working part-time at Causeway since April 2010. Although she is still fairly new to our team, she fits right in with her helpful personality. Kim transferred from our collections department to the front desk in August 2010, and although he may be newest member of this team, he is not new to Causeway. Kim previously worked in the maintenance department so his knowledge of the resort has been a valuable asset. He is happy to be back.

In addition to the front desk staff, we would like to mention that we are proud of all of the employees we have working at Causeway. They are a remarkable group of individuals who take great pride in being a part of this beautiful resort.

IMPORTANT INFORMATION REGARDING WEEK 53

Just a reminder that every four to six years there is a week 53 added to the interval calendar. Unfortunately RCI, Fairfield, and Interval International have scheduled week 53 differently. Because Causeway has multiple exchange affiliations, we have no choice but to choose one calendar for the year, so we will be following the RCI calendar moving forward. Week 53 for Friday to Friday owners will be in 2010 and for Saturday to Saturday owners, in 2011. This should not be a problem for most owners, however, it may affect Interval International

owners who own a Saturday to Saturday unit and would like to bank their 2011 week. We have contacted Interval International and it is our understanding that they will honor which ever calendar the resort chooses to follow, so there should not be any problems. However, if you are an Interval International owner and have trouble banking your 2011 week, please call Carrie Elling at 877-963-4855 for assistance.

Week 1 will always start on the first Friday or Saturday of the year. Adding week 53 to the interval calendar is necessary to maintain this consistency throughout the years. Please remember to watch your reservation dates in 2011 and 2012 because adding week 53 will offset normal usage times the following year.

REPLACEMENT FUND ASSESSMENT AT WORK

ITEMS REPLACED

A new industrial treadmill for the workout room at the indoor pool, 8 DVD/VCR players, 2 stereo units and kitchen appliances where required have been added.



Flat Screen TV's will be installed in each unit by the middle of September



5 units have new front room furniture



New bedspreads and pillow shams have been added to 10 units and more will be added as needed.

REQUIRED MAJOR REPAIRS

Our SPA at the indoor pool needed and received a major overhaul this year. Work on upgrading the individual unit's hot tubs also continues as money allows.



A few new roofs have been completed and one more building is scheduled to be done this fall. Roof maintenance will continue until all duplex buildings have been complete. This effort will continue to be a long term project with priorities based on need.



A number of diseased trees have had to be removed and a tree replacement plan has begun. Different types of trees have already been planted and the plan is to continue the plantings as funds and time are available.

The Causeway on Gull Association and our great staff at the resort are working hard to maintain and upgrade the resort facilities to assure we have a quality resort to enjoy now and in the future. Please don't hesitate to contact the resort staff, our management company or anyone on the Association Board if you have questions or comments.



RENTAL PROGRAM

Causeway has recently started a rental program for our owners. We understand some of our owners advertise in various publications to rent their unit. Now a rental service is also available at the front desk. To inquire about this new service please contact Carrie Elling for details.

www.causewayongull.org is the official web site for our Causeway Resort along with Association information. Please take time to review what is available to our owners.