

### Gold Crown Status

Our Gold Crown Status is getting closer as our staff continues to work hard to improve Causeway On Gull wherever possible. The many repairs we are making on our resort and the new office area should help achieve the Gold Crown Status in the near future. We have noticed very good marks from our guests on the survey sheets which are carefully monitored and acted upon by the appropriate department heads. Please continue to take the time to complete the survey sheets when you visit Causeway. They are important to provide information for corrective action.



### REPAIRS AND RENNOVATION

A new steel roof has been completed on units 17 and 18, and units 19 and 20 are next. These roofs have an expected life of 50 years. Our plan is to continue each year to replace 1-2 buildings with steel roofs, starting with the units most in need of repair.

A number of units now have new loft sofas; 9, 10, 13, 14, 16, 18, 23, 24 while the following units have new living room sofas, chairs and rockers; 3, 5, 6, 8, 9, 11, 22, 24, 27, 28. A few of the better sofas were kept and place in the new Front Office building while the others were donated to Habitat for Humanity. The House and Ground Committee along with the Causeway Staff will continue to work to upgrade the furniture while continuing to achieve an appropriate decorating scheme. Along with assuring good comfortable furniture, our carpet needs will be reviewed with a timetable based on need.

## Meet The Staff

Dan is the Housekeeping Assistant Manager. He was promoted to the position in January of 2006. Dan has been with Causeway on Gull since November of 2000. He is a hard worker and very motivated. He recently got married to his girlfriend Tara who also works at Causeway.

Samantha is the newest member of Causeway on Gull. She was hired at the front desk in September of 2007. She recently took over the position of craft room supervisor. Samantha is a wonderful employee who loves her job. She has a great rapport with our owners and guests as well as he coworkers.

Gary has been with our maintenance department since December of 2005. He puts 100% into every task given to him. Gary has a gift for keeping our grounds beautiful. He has built good relationships with all coworkers as well as owners that return every year to their resort home.

We have a very special team of employees at Causeway on Gull. The Front Desk, Maintenance and Housekeeping departments work together as a whole with everyone doing their part to insure that our owners and guests have a memorable stay with us.



*From the left: Dan, Housekeeping Assistant Manager, Samantha, Front Desk and Gary, Maintenance Department*

# NEW UNITS BEING BUILT

The Gull Lake Residence Club is the process of completing 5 of their 11 units and one is now in occupancy. This is the last phase of our resort. These units are part of the Causeway on Gull Association just like all of the other units and will pay maintenance fees to the association and participate in the upkeep of the common area, maintenance and taxes of the resort



These units are being sold as fractional shares. An owner buys 1/8 share and you have multiple weeks that you own which are rotated over the years so that everyone will have an opportunity for “prime” weeks. With fractional shares, these units will have far fewer owners than the other units in the resort. The maximum number of owners per unit will be 8 or less, therefore, they will have more control over their own upkeep and furnishings, in fact they will be financially responsible for the upkeep of their own units



They will pay fees to the association for common area, maintenance and taxes of the resort but their fee assessment for the fractional units will be different. The Gull Lake Residence Club will have a separate subcommittee to determine their upkeep but this subcommittee is subject to the Causeway on Gull Association. The owners of the units will have no more or less rights to common assets than the current owners.

On your next visit to the resort take a look at the new units, they have done a very nice job.

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## Front Office

The Front Office was moved in April to the vacated sales building on the lake by our boat slips. This new building will give all our guests an excellent first impression of Causeway on Gull. It has a number of features, such as, a large game and community room with a pool and ping pong tables, large TV, two separate sitting areas, two good size crafts rooms. It has a separate room to view various shirts, sweatshirts and other Causeway items. During the cooler months, the two way fireplace will make it a very cozy gathering place.

Walk out the back, there are picnic tables and a gas barbeque grill. A wonderful space to sit and enjoy the passing boats and the lake.

This building provides the resort with a great space with plenty of room for all interests. Also our staff has the room they need to continue to provide customer service to our resort guests.

**Congratulations** to our staff for doing such a great job in organizing, planning and moving our old front office to this new space.

